

William Chumley, who joined OIT in 2011, is a veteran of technology team management with numerous customer relationship accomplishments in both public and private sectors. His 23 years prior to OIT service included work in small and large profit and not-for-profit organizations, and corporate and personal business environments. In his initial role at OIT as the Deputy IT Director supporting the Department of Revenue, he helped improve overall service delivery to the department while implementing project management and intake processes in collaboration with agency partners. In a subsequent appointment as Deputy Director of Enterprise Applications, William established an entirely new organizational structure and process flow for that team while emphasizing improved customer delivery on application support and enhancement. He also served as the business portfolio director within the OIT Customer Office before becoming Chief Customer Officer (CCO) in September 2014.

Having started his career as an assembly language programmer for United Airlines, William quickly became an influential leader and moved to Sabre/Travelocity. At Sabre, William established application development centers in a variety of international locations while supervising and leading a matrixed team of developers, business analysts, infrastructure teams, architects, and managers. William is adept at transitioning teams from current state into innovative and successful new approaches. As CCO at OIT, William has transformed the role of the IT director into a true strategic partnership with our customer agencies to advance strategy through collaboration, balance business priorities and enterprise technology goals, secure funding, and ensure operational consistency. William and his team leverage resources and equip OIT to extend values, vision, and mission throughout the organization. They respond in real time to fast-changing customer preferences and ever-changing IT alternatives, expedite strategy, system and process modernization to improve process efficiency, and boost operational performance.

William's passion is analyzing the goals and objectives of an organization, determining reality, and then establishing a plan to connect reality to the ultimate vision. One of his core strengths is discovering the key talents of individuals and teams and leveraging those strengths to meet business objectives, while also managing personal growth and development of every employee and each team.

William brings a calm, centered, clear, collaborative, and comfortable approach to his job. He has a bachelor's degree in Computer Information Systems and a master's degree in Business Administration. William balances his work life with significant participation with local marching bands, color guards, and dance teams, serving as a consultant and judge for numerous events. William loves living in Colorado and shares his life with his wife, Lisa.