

William Lounsbury, Deputy Fire Chief, Danbury Connecticut Fire Department

William Lounsbury is a Deputy Fire Chief with the Danbury Connecticut Fire Department. He is a 34-year career fire service veteran. In addition to his fire suppression duties, Bill has been responsible for the administration of the UKG Telestaff scheduling technology for both Fire and Police in the city since 2012, and his knowledge of public safety workforce scheduling automation has evolved across the years. Bill and his team have faced many challenging and unique requirements for their scheduling processes such as managing COVID-19, major hurricanes, and riots in the city, and he has multi-faceted Telestaff experience including the design, application and integration of building a custom reporting platform.