



The Power of Connection

Heather Brown McHugh



Brooke & Brody

28-Week Premies









COMFORT FOOD

Heather McHugh of Norwalk eats a Brady's Smile dinner at Yale-New Haven Children's Hospital with her son, Brody, 10 months old.

'Brady's Smile' still lights up
the pediatric ICU











Appreciative Inquiry

Asking the right questions can
bring transformational changes
and the creation of new ideas
gives people new ways to
solve old problems.



*'We live in worlds
our questions
create'*

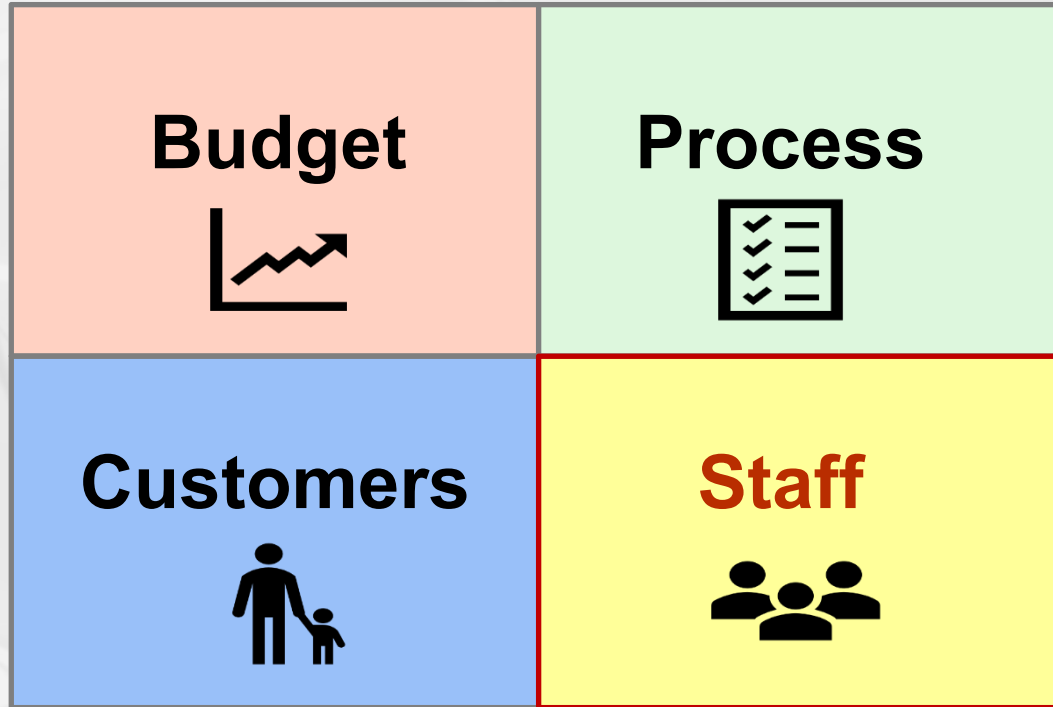
– David L Cooperrider

Provocative Propositions

Short, affirmative possibility statements that describe the desired future in bold terms and help people constitute their ideal organization.



Four Organizational Elements

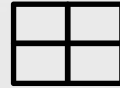


Employee Forums



Methodologies

- Brainstorming
- Process Mapping
- Value Analysis
- PICK Chart
- 5 Whys
- RACI Matrix



- Project Charter
- Communications Plan
- Weighted Comparison
- Balanced Exercise
- Tree Exercise
- Eisenhower Matrix

**You must take the action
that will change the climate
of your organization.**