

Sutherland Global Services is a leading provider of customer service, business processing, and professional services for government and US leading corporations with deep expertise in multiple vertical markets including Healthcare and Insurance, Mortgage and Loan Servicing, Finance & Accounting, Technology and Telecommunications, Retail and Travel. Sutherland's services for government include:

- Veterans/Citizens Care - multichannel contact centers, benefits eligibility determination, medical appointing, medical provider outreach and enrollment, medical records and correspondence management - experience serving Veterans Affairs
- Healthcare and Insurance - patient, provider and payer services, Health IT and Analytics, and Healthcare Revenue Lifecycle Management including: insurance identification and validation, insurance authorization, medical coding, claims processing, coordination of benefits and billing
- Mortgage and Loan Services – underwriting, origination, loan servicing, Real Property Asset Management - experience serving Department of Housing and Urban Development, leading US commercial mortgage leaders, and direct underwriting
- IT Service Desks