FESTIVAL

SEPTEMBER 19

TUESDAY
The New Agenda: IT Innovation
Livestream

8:30 AM   **Opening Remarks**

8:35 AM   **Tech Talks: New Technologies for the Mission**
Today's emerging technologies could exponentially change the future of government. What are some of tomorrow's most promising technologies and the potential they hold? A look at the best use cases in government that illustrate how emerging technologies could help improve how agencies deliver services.

MARK BATHRICK, Director, Office of Aviation Services, Department of Interior
KELLY TSHIBAKA, Chief Data Officer, Office of the Inspector General, U.S. Postal Service

9:05 AM   **The Future of Digital Service Delivery**
CHRIS NEAL, Vice President, Marketing, NIC

NIC 25 YEARS I 1992 – 2017

9:20 AM   **The Tech Behind CX**
Technology is transforming consumer expectations as people become accustomed to seamless digital experiences. Government is no exception, and agencies are working hard to upgrade their . This panel will explore the agencies who are most effectively employing technology to transform interactions with both employees and citizens.

COURTNEY WINSHIP, Chief of the Innovation and Technology Division, U.S. Citizen and Immigration Services
BOB DIXON, Director of Product Technology Innovation, U.S. Postal Service
MODERATED BY: FRANK KONKEL, Executive Editor, *Nextgov*

10:10 AM   **Livestream Break**

10:30 AM   **Keynote Address**
SENATOR BRIAN SCHATZ (D-HI)

10:50 AM   **The Future of Digital Citizenship**
ANGELA FULTZ NORDSTROM, Vice President of Sales, NIC

NIC 25 YEARS I 1992 – 2017

11:05 AM   **Building the New IT Workforce**
Proposed cuts to agency budgets and federal employees' benefits will likely put a squeeze on recruiting in technology and cybersecurity roles for the government—which already struggled. This panel will discuss how to lure talent into government and tap resources it already has.

MARGOT CONRAD, Director, Partnership for Public Service

MODERATED BY: JOSEPH MARKS, Senior Correspondent, *Nextgov*

11:40 AM   **Closing Remarks**