Ryan Norwall, CISSP

Security Operations Manager

Information Technology Agency

City of Los Angeles

Ryan.Norwall@lacity.org

Ryan Norwall is a security operations manager with the City of Los Angeles. Under the direction of the City's CISO, he is responsible for cybersecurity operations of America's second largest city and its centralized IT department, the Information Technology Agency. Primary responsibilities include implementing citywide security solutions and policies and managing the daily operations of the Integrated Security Operations Center (ISOC), which maintains the overall cybersecurity posture of all 44 City departments. Ryan has been an integral part of key projects and awards including *HackLA*, the City's first bug bounty program, the *LA Cyber Lab*, a first of its kind public-private ISAC and an award for *SC Magazine's* Best Security Team in 2017.