

For 25+ years, Ron has held executive leadership positions with NEC, Samsung, and Oracle, facilitating digital transformation for enterprise organizations across all industries. At ServiceNow, Ron leads the Customer & Industry Workflows team for Government, Healthcare, and Higher Education, helping clients reduce costs, increase CSAT, and improve time-to-value through the effective application of ServiceNow's industry solutions. Based in Boston, Ron recently passed his 5-year company anniversary and enjoys watching the success of his two daughters, both of whom work at ServiceNow.