# THE STATE OF FEDERAL IT APPLICATIONS

IT Apps power the government, BUT Government Business Council's 2016 survey of federal IT stakeholders shows that **app performance is not up to par.**

99%
of feds say IT issues **HURT** their agency's productivity

FEDS ARE MOST FRUSTRATED BY...

54% speed/load time

&

47% application crashes/freezes
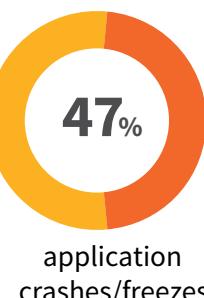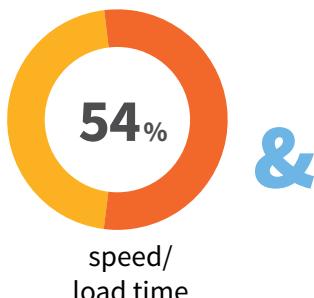
...AND GAPS IN SUPPORT

**Nearly 1 in 4** say their agency has no process for reporting app issues

Nearly 60% say managers are unable to address app failures

Nearly 1 in 3 say it takes over 24 hours for their organization to fix app failures

FEDS SURVEYED SHARED THEIR TOP PRIORITIES

- **50%** Improved responsiveness
- **47%** Increased IT investment
- **46%** Better training
- **42%** Improved tech support
- **38%** Speedier glitch resolution
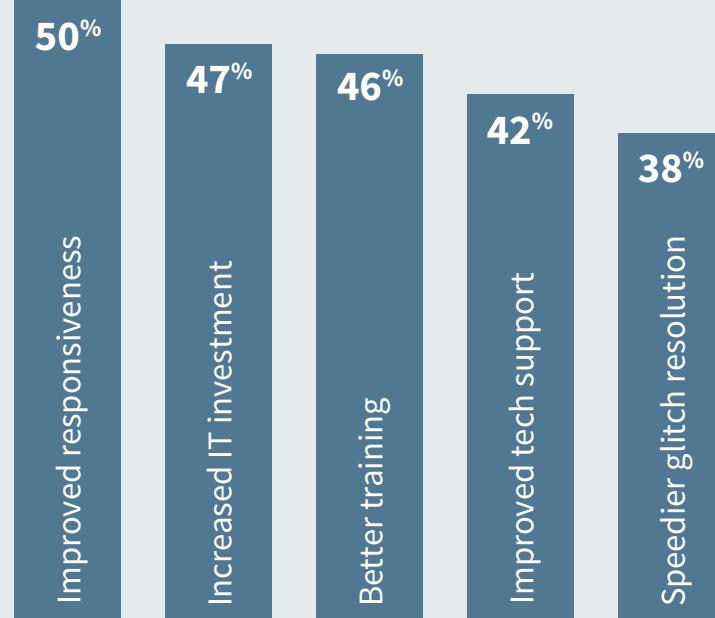
DOWNLOAD SURVEY RESULTS NOW

THE GOOD NEWS:
These challenges can be solved! Riverbed can help your IT team...

Know about app issues before end-users

Accelerate app performance

Ensure reliable app access for end-users

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