

Raymond Piper is the Social and Mobile Team Lead for the Federal Emergency Management Agency's Office of External Affairs. He is responsible for managing FEMA's social media and mobile platforms, developing improvements for the FEMA App and overseeing the FEMA text messaging program. During a disaster, FEMA's social and mobile platforms become a key way to communicate with survivors that augments traditional methods. Prior to joining FEMA, he served 20 years in the U.S. Army providing a wide-range of public affairs support.