

Michelle Thong, Digital Services Lead, City of San Jose

As Digital Services Lead for the City of San José, Michelle is bringing user-centered, iterative approaches to a local government that serves 1 million residents and 60,000 businesses. Before finding her way to the public sector, Michelle was project manager and chip designer in the consumer electronics industry. Michelle holds a Master's Degree in Urban Planning from University of California Berkeley, and dual Bachelor's Degrees in Electrical Engineering and Feminist Studies from Stanford University.

Twitter: @michellethong

LinkedIn: <https://www.linkedin.com/in/mthong/>