MS. MICHELLE DIRNER

Associate Director, Army SSC, APG MD

Ms. Michelle Dirner serves as the Associate Director of the CECOM Software Engineering Center (SEC) Army Shared Services Center (SSC). Army SSC executes actions to sustain Army Enterprise Resource Planning (ERP) systems and provides expertise and capabilities in business process re-engineering, data strategies, architecture, application integration and ERP transition strategies.

Ms. Dirner has served as a Department of the Army Civilian for more than 20 years in various roles. Most recently, she served as the Acting Director of CECOM SEC, leading a workforce of more than 2,300 people. Prior to serving as the CECOM SEC Acting Director, Ms. Dirner served in her current role of Associate Director of the CECOM SEC Army SSC Directorate from 2016 to 2022, where she developed the directorate's organizational concept as sustainers of the Army's ERP capabilities. One of the primary goals of the Army SSC is to reduce sustainment costs over time while maintaining a high level of service quality.

Ms. Dirner's other previous assignments include Deputy Associate Director for CECOM SEC's Technical Services Directorate overseeing human resource management, budget, and contracts management; Chief Engineer of CECOM SEC's enterprise architecture, data management, application development, infrastructure, and cyber security efforts; and Director the Army Net-Centric Data Strategy Center of Excellence.

Ms. Dirner received several accolades over the course of her career and has been called upon numerous times to represent CECOM among Army senior leaders to include the Chief of Staff of the Army and the Under Secretary of the Army. Her awards include the 2015 Joint Women's Leadership – HQDA Diversity Outreach Award, the Commander's Medal for Civilian Service, the Achievement Medal for Civilian Service, and the Meritorious Civilian Service Medal.

Michelle Dirner earned a Bachelor of Science in Computer Science from Rutgers University and a Master's Degree in Software Engineering from Monmouth University.

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