



Michael Boyce has been serving as the Chief of the RAIO Innovation and Design for Enhanced Adjudication (IDEA) Program Office since June 24<sup>th</sup>, 2019, where he was previously serving in an acting capacity. Prior to that role, Michael served as a Senior Advisor for Technology to the RAIO Associate Director and as a Digital Service Expert at United States Digital Service (USDS) where he focused on strategy and execution of innovative technology efficiencies across government.

Prior to joining USDS in 2017, Michael served as a refugee officer from 2013 to 2017. During his tenure as a refugee officer, Michael had the opportunity to serve in the inter-agency Refugee Coordination Center (RCC) from 2016 to 2017: a joint effort by the Executive Office of the President, the Department of State and the Department of Homeland Security to find efficiencies in the U.S. Refugee Admissions Program. Before joining DHS, Michael worked in the Resettlement Department of the Office of the United Nations High Commissioner for Refugees in Damascus, Syria and for the International Refugee Assistance Project in Amman, Jordan. Michael holds a Master's Degree in Arabic from University of Maryland and a Bachelor's Degree in Modern Middle East Studies from Yale University. He is a fluent speaker of Egyptian, Levantine, and Modern Standard Arabic. He is also an avid hobbyist computer programmer, and can be frequently found at local technology meetups in the capitol region.