**Melissa Andrews** has been working with the Department of Defense and technology since 1997.  She is a skilled technical presenter and facilitator, adept at working with customers to discover their pain points and helping them use technology to address them, as well as keeping them informed and trained about new advances. She's moved up the ranks as a sales engineer at Oracle and Splunk, helping Army customers manage relational and unstructured data to support the warfighters and their missions. She now manages Splunk's Army / COCOMs and Purples SE teams.