

Martha A. Dorris

Martha Dorris is the Founder of Dorris Consulting International (DCI) where she works with federal agencies and private companies to improve the lives of Americans through transformed government services. Martha leverages her almost 34 years of federal service at the U.S. General Services Administration (GSA) to drive efficiencies and improve government services both internally and to the citizen. Martha's experience includes work in the areas of digital government, customer/citizen experience, and information technology acquisition. Prior to her retirement, she served as the Director of the Office of Strategic Programs (OSP) within GSA's Federal Acquisition Service (FAS)/Information Technology Service (ITS) to bring an outside perspective on the implementation of category management within ITS, organize the organization around category management and bring a customer focus to the organization.