Michael Torres is the OPM/HRLOB Program Manager for Human Capital (HC) Transformation, HC Service Delivery architect and the Developer of the HCBRM. He works with executive agencies and HRIT providers to help them evolve from a transactional to service-based HR organizations. Michael believes that innovation of Federal HC relies on the government focusing its efforts on the core business of HC management while allowing Industry partners to innovate Talent Management-as-a-Service product offerings.

Michael has over 20 years of experience as an IT and organizational development strategist, Program Manager, and educator with a focus on delivering business needs through secure and flexible service delivery models. Michael has earned over 20 industry certifications from PMI, Scrum Alliance, HDI, Microsoft, EXIN, Cisco, CompTIA, and FAITAS. Michael also holds many degrees and professional certifications from GSA, Federal Executive Institute, Carnegie Mellon University - CIO Institute, Harvard Business School - Executive Education, Florida International University, American Intercontinental University, and Miami Dade College. Michael is currently a George Washington University Ed.D in Human and organizational Learning doctoral candidate with a research focus in cybersecurity.