Meghan Cook is Program Director for CTG UAlbany- a Research Institute, Adjunct Professor at Nelson A. Rockefeller College of Public Affairs and Policy at the University at Albany and Affiliate Faculty at Albany Law School. At CTG, Meghan leads multi sector and interdisciplinary innovation initiatives that build capability in public sector organizations and agencies throughout the world. Through a unique and collaborative process, Meghan works side by side with international, federal, state and local government leaders to produce new knowledge and actionable results. With over 20 years of experience working on public sector innovation efforts, Meghan is considered an expert in digital government transformation. Meghan was awarded the Alumni Achievement Award from Excelsior College and the Chancellor's Award from the State University of New York (SUNY) for her work with government and community leaders. She has published numerous research and practice articles detailing how organizational capabilities, information policies, management practices, and technology choices intersect to shape government operations and services. She also serves as a reviewer for journals and conferences and presides in many advisory roles including advisor to the NYS Local Government IT Directors Association, NYS City CIOs, and is an international analyst for Intelligent Community Forum (ICF). She is a highly sought speaker and facilitator, having delivered over 200 thought-leadership and strategy development sessions for government leaders all over the world.