

**Jamie Oswald, Manager, Information Delivery, Mercy Technology Services**

Jamie started working in business intelligence over 15 years ago and hasn't been able to break away since. Having been involved on the business and technical sides of an organization, Jamie focuses on delivering relevant and engaging information to users where they can make the most of it.

Jamie also serves in multiple volunteer roles, including being an SAP Mentor, ASUG Volunteer, and a founder of the HANA in Healthcare Consortium.