## Katie Carty Tierney, Sales Leader for the Digital Service and Operations Management product line in the Americas at BMC Software.

In this role, Katie works with BMC's customers to help ensure that they understand and achieve significant business value from the adoption of game-changing technologies like BMC Helix ITSM, BMC Helix Operations Management, and Helix Discovery. Katie has spent over a decade with BMC in key leadership positions in Sales, Presales, and the Digital Service and Operations Management (DSOM) business unit. During her time at BMC, Katie has provided guidance and hands-on support for hundreds of customers all over the world. Katie's twenty-five plus year IT background spans sales leadership, technical sales, software development and architecture, and package implementation with companies such as Symphony SummitAI, WhiteHat Security, Forté Software, BSG Alliance/IT, and Sun Microsystems. She lives in Carver, Minnesota with her husband and four children and holds a Bachelor of Business Administration degree from Texas A&M University.