Kaschit Pandya

Kaschit Pandya currently serves as the Deputy Chief Information Officer (CIO) for Operations, in the Information Technology (IT) Division. In this role, Kaschit is responsible for the day-to-day Operations of IT systems and services. Additionally, he is responsible for guiding teams to operationalize technology and services, while working to reduce aged infrastructure and improve service availability. Lastly, in his role as the DCIO for Operations, Kaschit has oversight responsibility for the planning and execution of Filing Season for IT.

Prior to the DCIO for Operations role, Kaschit was detailed as Acting Deputy CIO for Filing Season and Tax Reform where he was responsible for planning and preparing for Filing Season 2020, and implemented the second year of Tax Reform changes as well as delivered infrastructure and process enhancements to improve business and taxpayer experiences. Along with delivering on Filing Season readiness, Kaschit was the lead IT executive for overseeing the coordination and execution of IT requirements for several significant Taxpayer First Act provisions.

Since joining the IRS in 2013, Kaschit also served as the Deputy ACIO for Enterprise Operations (EOps) where he was responsible for day-to-day operations and processing for the IRS mainframes and servers, securing the IRS IT infrastructure, and providing guidance on a wide variety of issues regarding IT operations and service delivery management principles. He has also served as the Director, Infrastructure Services Division in EOps where he was responsible for enterprise-wide infrastructure services for the IRS, such as secure electronic messaging and file transfer systems, as well as the virtualization infrastructure. Kaschit had previously led several projects including: upgrading the Filing Information Returns Electronically (FIRE) infrastructure, migrating the external Secure Data Transfer environment to accommodate the Affordable Care Acts file transfer requirements, and developing dashboards to initiate, track and monitor health checks for various filing season critical systems.

Prior to joining the IRS, he held several executive positions in the private industry over a span of 16 years. Kaschit earned his Bachelor of Science in Management Information Systems from Stony Brook University and his MBA from Rutgers University.