Justin Herman leads the Emerging Citizen Technology program office for GSA's Technology Transformation Services, including Artificial Intelligence for Citizen Services, Blockchain, Virtual/Augmented Reality, and Social Tech. These programs unite federal managers to improve the creation, efficient adoption and performance evaluation of emerging programs.

Justin sits on the White House's National Science and Technology Council subcommittee on Machine Learning and Artificial Intelligence, where he leads strategic outreach initiatives, is Government Vice Chair for the Emerging Technology Project Team in the Advanced Technology Academic Research Center Mobile Working Group and has served on two U.S. delegations to the Open Government Partnership Global Summit.