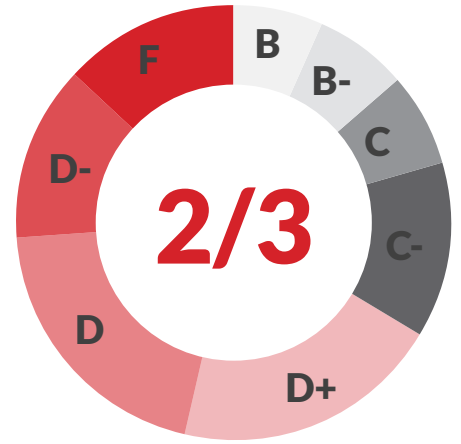
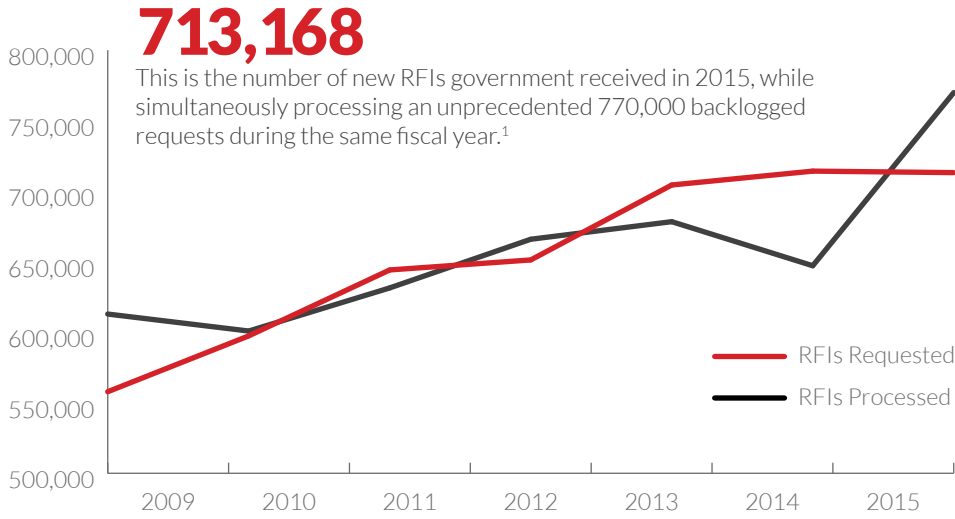


# RESPONDING TO INFORMATION REQUESTS IN A FAILING FOIA SYSTEM

## HOW YOU CAN GET A GRIP ON YOUR RFIs

Agencies and citizens alike are suffering **major headaches** with each request for information piled onto the heap. These **skyrocketing numbers** represent a change in the information landscape.



**\$480,235,968**

This is the total cost of FOIA-related activities across government in 2015.<sup>1</sup>



**94%**  
Processing of requests & repeals

**6%**  
Litigation-related activities

**10 out of the 15** most requested agencies are ranked below a C-, a failing grade, in terms of FOIA compliance:<sup>2</sup>

**INQUIRIES ARE STOCKPILING**

**AGENCIES ARE STRUGGLING**

Government agencies are dealing with **more data than ever**. Continuing in this way puts government agencies' **efficiency, pocketbooks and reputations at risk**.

Ordinarily, the FOIA workflow looks like this ...

### PROCESS THE REQUEST

Responding to an incoming request starts with the main culling and vetting for validity that happens after a request has been made. Then the documents are pulled.

### REVIEW AND REDACT

Social Security Numbers, names, phone numbers and email addresses are just a few pieces of information that need to be meticulously redacted from the pages of requested documents.

### PRODUCE THE RECORD

When data has been located and subjected to adequate review, it must be endorsed and delivered to the requester in the proper format.

But with FOIA solutions from LexisNexis, the workflow is ...

## FASTER

Filter and cull non-responsive e-discovery and scanned documents before review, **eliminating unnecessary costs and reducing response time**.

## EASIER

**Make data sets even more manageable** by coding and organizing them for faster review and redaction with tools that can turn scanned pages into readable text and make data more searchable.

## CLEANER

**Distribute your tasks** across multiple automated workstations and **produce the documents** in any of over 2,000 file types.

#### ABOUT LEXISNEXIS

LexisNexis Software Solutions provides agencies, law firms and legal departments of all sizes with world class business of law and litigation software tools. Our innovative software and mobile solutions include competitive solutions for eDiscovery, case analysis and presentation, enterprise legal management (ELM), customer relationship management (CRM) and practice management.

#### SOURCES

1. **Summary of Annual FOIA Reports for Fiscal Year 2015**, U.S. Department of Justice
2. **Access to Information Scorecard 2015**, Center for Effective Government