

With 10 years of experience building and leading teams, Annie is an experienced people leader with a passion for employee engagement and the customer experience. As Field Empowerment Leader for Lyft, Annie leads a team focused on elevating the leadership and problem-solving capabilities of Lyft's distributed Global Operations organization. Prior to Lyft, Annie was a leader for Apple for 8 years as both a Senior Manager and Business Manager. During her time at Apple, she discovered that organizations succeed when they can emotionally connect with their customers and their people, a belief that continues to define her work and leadership.