

Veronica Villalobos

Principal Deputy Associate Director, Employee Services
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Veronica Villalobos is the Principal Deputy Associate Director for Employee Services (ES) at the U.S. Office of Personnel Management (OPM) and was selected for the Senior Executive Service in 2010. Her responsibilities include formulating and implementing human capital strategies and policies to support Federal agencies in meeting their missions. In her role leading the Strategic Workforce Planning Center, she has driven efforts to advance evidence-based human capital management through strategic foresight, futuring methods, analytics and research. Her leadership in this area is enabling the Federal Government to better shape an informed Human Capital policy agenda by anticipating drivers that will influence and impact the Federal workforce and testing and evaluating new approaches to create effective initiatives and solutions. She also oversees the division's performance on key strategic goals like the President's Management Agenda Workforce for the 21st Century (including reskilling, performance management and engagement, and simple and strategic hiring), and Building a Modern IT Workforce.

Prior to her current position, Ms. Villalobos served as the first Director of OPM's Office of Diversity and Inclusion. She led efforts to develop, drive, and monitor strategies and initiatives designed to create a more diverse and inclusive Federal workforce and improve quality of decision-making at all organizational levels.

Before joining OPM, Ms. Villalobos worked at the U.S. Equal Employment Opportunity Commission (EEOC), as one of the agency's first Honor Program Attorneys. She graduated from Saint Mary's College in South Bend, Indiana, and earned her law degree from American University's Washington College of Law.

