Christine Carmichael is the Product Marketing Director for Specialized Scheduling Solutions at UKG. In this role, she oversees the industry scheduling solutions for public safety and government contractors, and most recently she has taken a leadership role for workforce scheduling in the banking and healthcare sectors. Christine has worked in the software technology space serving public sector clients for over 25 years. Prior to joining UKG, Christine led IBM's Global Public Safety Division. She also led Government and Education business intelligence and analytics sales and marketing at SAS Institute and Tableau Software for over 18 years. In her role at UKG, Christine works closely with sales, professional services, enablement and product management leadership to ensure scheduling products are positioned, sold, implemented, and developed to meet the complex scheduling needs of UKG customers. Christine also actively participates in UKG product management planning with responsibility to provide customer feedback that helps shape the roadmap for future versions and product strategies.