

Title: Chief Technology Officer for Global Government at ServiceNow

Bio:

Bob Osborn is a Chief Technology Officer, Global Government, for ServiceNow. Bob is an accomplished senior executive who has held many high-level IT leadership positions, including CTO for Federal Government for ServiceNow, Director of Logistics IT for the U.S. Army G4, Deputy J6/CIO for U.S. Transportation Command, Deputy CIO at the Department of Energy's National Renewable Energy Laboratory, and CIO of the National Nuclear Security Administration. He has led major IT and organizational transformations throughout his career and is a thought leader recognized across the public sector market. As a user of ServiceNow, Bob led ITIL based Enterprise Service Management standardization within the Department of Energy. Bob also served as a United States Marine Corps officer for 27 years.