

PARTNERSHIP FOR PUBLIC SERVICE

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2012 SERVICE TO AMERICA MEDAL NOMINEES ANNOUNCED

Federal Workers Named Contenders for Prestigious "Oscars" of Government Service

WASHINGTON – The nonprofit, nonpartisan Partnership for Public Service today announced the 33 *Samuel J. Heyman Service to America Medal* finalists – outstanding federal employees whose important, behind-the-scenes work is advancing the health, safety and well-being of Americans.

The finalists will be honored in Washington, D.C. on Wednesday, May 9 as part of *Public Service Recognition Week*. The *Service to America Medals* have earned a reputation as the most prestigious awards dedicated to honoring America's civil servants.

"The *Service to America Medal* finalists epitomize the true spirit and value of public service," said Max Stier, Partnership for Public Service President and CEO. "Their stories showcase the good that our public servants do each and every day behind-the-scenes on behalf of the American public."

The finalists are contenders for nine *Service to America Medals*, including *Federal Employee of the Year*. Medal recipients will be announced on September 13 at the Andrew W. Mellon Auditorium in Washington, D.C. Medal categories include Science and Environment; Homeland Security; Justice and Law Enforcement; National Security and International Affairs; Citizen Services; and Management Excellence.

The finalists' achievements range from medical and scientific advances for amputees and the treatment of diabetes in children, to helping disadvantaged Americans file their taxes and saving hundreds of millions of taxpayer dollars through smart procurement practices.

Twenty-eight of the nominees are from the D.C. metropolitan area. Others work in Atlanta, Houston, Utah and Germany. A list of the 33 *Service to America Medal* finalists and their accomplishments is attached.

The *Service to America Medal* finalists were selected from nearly 400 nominations submitted for consideration. Medal recipients will be chosen by a committee that includes leaders from government, academia, the private sector, the media and the philanthropic community.

Renamed *The Samuel J. Heyman Service to America Medals* in 2010 to commemorate the organization's founder, the program has honored more than 400 outstanding federal employees since its inception in 2002. More information about the program and the 2012 finalists' achievements is available at www.servicetoamericamedals.org.

National sponsors for the 2012 *Service to America Medals* are Bloomberg Government, Booz Allen Hamilton, The Boston Consulting Group, Chevron and United Technologies Corporation.

The Partnership for Public Service works to revitalize the federal government by inspiring a new generation to serve and by transforming the way government works. Visit www.ourpublicservice.org for more information.



2012 SERVICE TO AMERICA MEDAL FINALISTS

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Call to Service Medal finalists

Name: Shane Morris

Position: Supervisor, Diplomatic Courier Service

Agency: Department of State

Location: Germany

Achievement: Overcame numerous obstacles during the Arab Spring uprisings to ensure

that U.S. diplomats in the Middle East could securely dispatch and receive

classified documents and equipment.

Name: Jacob Taylor Position: Physicist

Agency: National Institute of Standards and Technology

Location: Gaithersburg, Maryland

Achievement: Came up with an original scientific theory that could lead to medical imaging

in microscopic detail for better health care, while also developing innovative technology to allow greater quantities of data to speed across the Internet

with less energy and at lower cost.

Name: Deborah Temkin

Position: Research and Policy Coordinator for Bullying Prevention Initiatives

Agency: Department of Education

Location: Washington, D.C.

Achievement: Leads the government-wide campaign against bullying, working with the

White House and federal agencies to educate school districts and

governments at all levels on what they can do to protect young people from

this painful and sometimes fatal problem.

Career Achievement Medal finalists

Name: James Cash

Position: Chief Technical Advisor, Office of Research and Engineering

Agency: National Transportation Safety Board

Location: Washington, D.C.

Achievement: For nearly three decades, has used his engineering expertise to extract

information from airplane cockpit recorders and other recording devices to

determine the causes of major transportation accidents.

Name: H. Allen Dobbs

Position: Chief Medical Officer, National Disaster Medical System

Agency: Department of Health and Human Services

Location: Washington, D.C.

Achievement: Significantly improved the way disaster victims receive health care by

creating electronic systems to track those receiving medical treatment, to quickly assign emergency medical teams and to assess emerging threats and

resource needs.

Name: Patricia Hayes

Position: Chief Consultant, Women Veterans Health Strategic Health Care Group

Agency: Department of Veterans Affairs

Location: Washington, D.C.

Achievement: Spent a career breaking barriers and advancing the health-care needs of

women in a male-dominated veterans health-care system.

Name: Lynne Mofenson

Position: Branch Chief, Pediatric, Adolescent and Maternal AIDS Branch

Agency: National Institutes of Health

Location: Rockville, Maryland

Achievement: Played a pivotal role in preventing the AIDS epidemic among children by

studying ways to prevent mother-to-child transmission.

Citizen Services Medal finalists

Names: Susan Angell, Mark Johnston and the Homeless Veterans Initiative Team Positions: Executive Director, Veterans Homeless Initiative (Angell) and Deputy

Assistant Secretary for Special Needs, Office of Community Planning and

Development (Johnston)

Agency: Department of Veterans Affairs (Angell) and Department of Housing and

Urban Development (Johnston)

Location: Washington, D.C.

Achievement: Led an interdepartmental program that reduced veterans homelessness by

12 percent in one year as part of an ambitious national goal of finding shelter

for all veterans by 2015.

Names: Heidi King and James Battles

Positions: Director, Patient Safety Solutions Center, TRICARE Management Activity

(King) and Social Science Analyst, Agency for Healthcare Research and

Quality (Battles)

Agency: Department of Defense (King) and Department of Health and Human

Services (Battles)

Location: Washington, D.C.

Achievement: Created and implemented a health-care professional team training program

that has become the gold standard for eliminating thousands of preventable

patient deaths each year due to medical errors.

Name: Livia Marques

Position: Director, People's Garden Initiative

Agency: Department of Agriculture

Location: Washington, D.C.

Achievement: Led a nationwide initiative that resulted in the creation of more than 1,600

community-based "People's Gardens" and the donation of 1.3 million pounds

of produce to the needy.

Name: Michael A. McBride

Position: Supervisory Financial Analyst Agency: Internal Revenue Service

Location: Atlanta, Georgia

Achievement: Established partnerships with more than 4,000 organizations that have

annually enlisted nearly 90,000 volunteers to prepare millions of federal tax

returns for disadvantaged filers.

Name: Lance Rodewald

Position: Director, Immunization Services Division **Agency:** Centers for Disease Control and Prevention

Location: Atlanta, Georgia

Achievement: Enhanced the nation's publicly-funded vaccine programs to protect greater

numbers of children against life-threatening diseases by adding new

vaccines, modernizing distribution, and reducing racial, ethnic and economic

disparities.

Homeland Security Medal finalists

Name: Arthur M. Friedlander Position: Senior Scientist

Agency: U.S. Army Medical Research Institute of Infectious Diseases

Location: Fort Detrick, Maryland

Achievement: Steered the development of new and highly promising anthrax and plague

vaccines now in clinical testing and generated recommendations for postexposure treatment of anthrax to protect the public in the event of a

bioterrorist attack.

Name: Kelly Menzie-DeGraff and Team Position: Director, Disaster Services

Agency: Corporation for National and Community Service

Location: Washington, D.C.

Achievement: Directed more than 300 AmeriCorps members deployed to Joplin, Missouri,

where they coordinated the work of 60,000 unaffiliated volunteers who converged on the community to lend a hand and offer hope following the

devastating tornado in May 2011.

Names: Nael Samha and Thomas Roland, Jr.

Positions: Program Manager, Office of Technology (Samha) and Program Manager,

Office of Field Operations (Roland)

Agency: U.S. Customs and Border Protection

Location: Alexandria, Virginia

Achievement: Created a smartphone application that allows customs and border agents in

the field to access law enforcement databases in real time, which has led to enforcement actions against more than 450 drug traffickers, weapons smugglers, illegal aliens and potential terror suspects since March 2010.

Name: Daniel Stoneking

Position: Director, Private Sector, Office of External Affairs

Agency: Federal Emergency Management Agency

Location: Washington, D.C.

Achievement: Forges unique partnerships with private-sector organizations to galvanize

their participation in the planning, response and relief efforts for communities

struck by tornadoes, hurricanes and other disasters.

Justice & Law Enforcement Medal finalists

Name: Shauna Henline

Position: Senior Technical Coordinator, Frivolous Return Program

Agency: Internal Revenue Service

Location: Ogden, Utah

Achievement: Saves the U.S. Treasury billions of dollars by leading the government effort to

identify and bring to justice tax evaders and unscrupulous promoters of

fraudulent income tax filing schemes.

Name: Michael Hertz

Position: Deputy Assistant Attorney General, Civil Division

Agency: Department of Justice **Location:** Washington, D.C.

Achievement: Recovered billions of dollars from perpetrators of fraud against the federal

government through innovative use of the False Claims Act.

Name: Kelly Maltagliati

Position: Special Agent-in-Charge, Archival Recovery Team, Office of Inspector

General

Agency: National Archives and Records Administration

Location: Washington, D.C.

Achievement: Leads the recovery of thousands of priceless American historical documents

stolen from the National Archives, including papers from the Civil War and

Presidents Abraham Lincoln, Franklin Roosevelt and Harry Truman.

Name: Louis Milione and the DEA Team
Position: Special Agent and Group Supervisor
Agency: Drug Enforcement Administration

Location: Washington, D.C.

Achievement: Led a high-stakes federal undercover investigation spanning three continents

that resulted in the arrest and conviction of the "Merchant of Death," the

world's most notorious arms trafficker.

Management Excellence Medal finalists

Name: Elliott B. Branch

Position: Deputy Assistant Secretary, Acquisition and Procurement

Agency: Department of the Navy

Location: Washington, D.C.

Achievement: Through savvy acquisition and procurement, ensures our warfighters have

the right equipment when they need it, at the best possible value for the

American taxpayer.

Name: Danette Campbell
Position: Senior Telework Advisor

Agency: U.S. Patent and Trademark Office

Location: Washington, D.C.

Achievement: Designed and leads the government's most successful teleworking program

that has saved millions of dollars, increased productivity and boosted

employee job satisfaction and commitment.

Name: Arleas Upton Kea

Position: Director, Division of Administration **Agency:** Federal Deposit Insurance Corporation

Location: Washington, D.C.

Achievement: Simultaneously managed the critical tasks of doubling the FDIC's workforce

to respond to the nation's financial crisis and overseeing a culture change initiative that led to employees being more satisfied with and committed to

their jobs.

Names: Joseph Kennedy, Ray Decker and Hakeem Basheerud-Deen

Positions: Deputy Associate Director (Kennedy), Assistant Director (Decker) and Deputy

Assistant Director (Basheerud-Deen)

Agency: Office of Personnel Management

Location: Washington, D.C.

Achievement: Successfully increased the number of veterans hired by the federal

government by matching their skills with government careers.

Name: Alice Muellerweiss

Position: Dean, VA Learning University Agency: Department of Veterans Affairs

Location: Washington, D.C.

Achievement: Established a new unified approach to training and career development to

help Department of Veterans Affairs' employees nationwide more effectively

meet the needs of the men and women who have served our country.

National Security & International Affairs Medal finalists

Name: Michelle Bernier-Toth

Position: Managing Director, Overseas Citizens Services **Agency:** Department of State, Bureau of Consular Affairs

Location: Washington, D.C.

Achievement: Leads the effort to prepare the staff at U.S. embassies and consulates to help

protect and evacuate Americans caught up in uprisings, wars and natural

disasters.

Name: Richard Boly

Position: Director, Office of eDiplomacy

Agency: Department of State **Location:** Washington, D.C.

Achievement: Created innovative social media and online platforms for State Department

employees around the world to collaborate, share information and connect

with important outside audiences.

Name: Joyce Connery

Position: Director for Nuclear Energy Policy

Agency: National Security Council

Location: Washington, D.C.

Achievement: Helped organize and create the agenda for an international summit that

reduced and secured vast amounts of plutonium and highly enriched uranium, and that outlined additional steps to keep nuclear materials out of

the hands of terrorists.

Name: Charles Scoville

Position: Chief, Amputee Patient Care Service

Agency: Walter Reed National Military Medical Center

Location: Bethesda, Maryland

Achievement: Enables combat amputees to lead active lives and potentially return to duty,

through an internationally recognized rehabilitation program that uses a novel

sports medicine approach.

Science & Environment Medal finalists

Name: Myron "Ron" Diftler and the Robonaut2 Team

Position: Robonaut Project Lead, Robotics Systems Technology Branch

Agency: National Aeronautics and Space Administration

Location: Houston, Texas

Achievement: Developed the first humanoid robot ever sent into space, a revolutionary

machine with a unique human-like hand that can take over simple, repetitive

or dangerous tasks now performed by astronauts.

Name: Barbara Linder

Position: Senior Advisor, National Institute of Diabetes and Digestive and Kidney

Diseases

Agency: National Institutes of Health

Location: Bethesda, Maryland

Achievement: Developed and tested innovative ways to prevent and treat the growing

epidemic of type 2 diabetes in children, particularly among minority and

disadvantaged children who are at greatest risk for this disease.

Name: Kyle Myers

Position: Director, Division of Imaging and Applied Mathematics, Office of Science and

Engineering Laboratories

Agency: Food and Drug Administration, Center for Devices and Radiological Health

Location: Silver Spring, Maryland

Achievement: Sets the scientific standards to ensure that the pictures produced by medical

imaging devices are accurate and can be reliably used to assist in the

diagnosis of serious diseases.

Name: Neal Young

Position: Chief of the Hematology Branch, National Heart, Lung and Blood Institute

Agency: National Institutes of Health

Location: Bethesda, Maryland

Achievement: Saves lives through cutting-edge research and treatments for patients with

bone marrow failure diseases, including the rare and once deadly blood

disorder known as aplastic anemia.

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